100% VEGAN & ORGANIC SUNCARE

Customer-Supplied Packaging

Information & Process for Customers

DOCUMENT NO.	REVISION	EFFECTIVE DATE
VR900.74	R03	02 Nov 2026

Dear Customer,

Thank you for your interest in our customer-supplied tube/packaging order service. This document sets out the requirements and the step-by-step process to follow so your order can be manufactured smoothly and to standard.

Requirements & process checklist

STEP	WHAT TO DO
1	**All labelling and packaging must be approved by VeganicSKN prior to manufacturing.** Non-compliant tubes/packaging or labels sent to VeganicSKN will not be used. **Approved materials** • HDPE (high-density polyethylene) • Glass • Aluminium containers (not aluminium tubes) *Mould details are available on the VeganicSKN website: Mould Specifications (Packaging Materials, VR900.76).* **Minimum construction** Plastic tubes must have a **minimum of 5 layers** (wall build-up). **Please provide** • Completed packaging supplier qualification document (Customer Care will provide this on request). • MSDS of the proposed tube/packaging — to your Customer Care representative for QA approval. • CoA of the proposed tube/packaging — to your Customer Care representative for QA approval. • At least **25–50 units** of the packaging (quantity depending on packaging type) for machinability testing. **Sample delivery address: 243 Milton Rd, Milton QLD 4064** (8:00 AM – 3:30 PM)
2	Await packaging approval. This is granted only once all steps above have been completed successfully.

STEP	WHAT TO DO
3	Complete the order form. If your packaging requires a safety seal (sticker), tick the option on the order form — an additional cost applies.
4	Pay the deposit once you receive the deposit invoice.
5	Prepare your artwork following the Labelling checklist and rules available on the VeganicSKN website, then submit it to the VeganicSKN officers for approval. ⚠ **Do not have any packaging or labels printed before your artwork has been approved by VeganicSKN.**
6	**Only once the artwork is approved, place the tube/packaging order.** Send a suitable quantity of packaging, including an additional **10% (minimum)** on top of the quantity requested on the order form(s) — e.g. for 10,000 tubes of sunscreen ordered, send at least 11,000 empty tubes. **Shipment address: 81 Shettleston Street, Rocklea QLD 4106 (Antaria)** **Delivery times:** 7:00 AM – 2:00 PM, Monday to Friday • Non-approved tubes/packaging sent to VeganicSKN will not be used. • Unlabelled packaging will be labelled at additional cost — contact Customer Care for details.

Thank you — we look forward to working with you.

VeganicSKN Quality Assurance